

# Group Business Travel

Emergency Assistance



Emergency Medical Assistance Number:

**+44 (0)1243 621066**

**Cega.Assistance@cegagroup.com**

24 hours a day, 365 days a year

For our joint protection telephone calls may be recorded and/or monitored.

In the event of a medical emergency whilst overseas you should contact the service to obtain 24 hour assistance with medical advice, treatment, or obtaining essential drugs or medication; payment of hospital bills and doctor's charges; emergency repatriation, including where necessary for a friend, family member or medical staff to travel with you.

## Please remember

In the event of a medical emergency, it is important that you, or someone representing you, contact us without delay before you incur any substantial costs, since failure to do so may invalidate your claim under the company's travel insurance programme. This service is operated by Cega Assistance.

## Our Security Consultants:

**+44 (0)203 291 2424**

**enquiries@worldaware.com**

24 hours a day, 365 days a year

Where you believe you or an Insured Person is in a life threatening situation such as unlawful detention whilst in a country or region outside your Country of Residence you must contact our security consultants immediately.

Our security consultants will immediately assess the situation and make intelligence based decisions for you including the decision to deploy on the ground consultants.

## Non Emergency claims

For non emergency travel claims

**+44 (0) 1243 621416.**

**AvivaTravelClaims@cegagroup.com**

## Advice Before You Travel

**+44 (0) 1243 621556**

**Cega.Assistance@cegagroup.com**

## Emergency Cash Advance

**+44 (0) 1243 621556**

### Group Business Travel

Emergency Assistance



Under your Travel Cover the helpline number below provides access to Emergency Medical Assistance.

**Helpline: +44 (0) 1243 621066**

**Your Policy Number: 100730984GPA**

When calling please have available a contact number, your Policy Number, your precise location and the name of any attending doctor.

